

# Gift Voucher Terms & Conditions

## 1. Validity and Expiry

- **Validity Period:** All vouchers are valid for 12 months from the date of issue as detailed on the voucher, unless otherwise stated (e.g., promotional or special offer vouchers).
- **Expiry Date:** The expiry date is 12 months from the date of issue as detailed on the voucher. Vouchers must be booked and the experience taken before the 12 months period expires.
- **Extension:** Vouchers cannot be extended once they have expired. (Except where a voucher is booked to be used on the expiry date itself, but unforeseen circumstances force us to close on the day booked. We will at our sole discretion offer a free of charge re-booking at a later date)
- **Forfeiture:** Vouchers not used within the validity period will be forfeited without any right to a refund or exchange.

## 2. Booking and Redemption

- **Activation:** The recipient must contact us via our email address to reserve a place to use the voucher. The voucher number must be stated at this time.
- **Availability:** All experiences are subject to availability. We recommend booking at least 6–8 weeks in advance.
- **No-Shows:** If you do not turn up for a booked experience, the voucher will be automatically redeemed and cannot be re-booked.
- **Bring the Voucher:** You must present your voucher (or e-voucher printout) upon arrival at the venue. Failure to do so may result in having to pay for the experience again.

## 3. Cancellations and Rescheduling

- **Customer Cancellation:** If you need to reschedule, you must request this at least 4 weeks prior to the booked date. Requests less than 4 weeks prior may not be granted or will be subject to rescheduling/administration fees. Cancellations on the day will be treated as a no-show.
- **Operator Cancellation:** We reserve the right to cancel or reschedule an experience due to factors beyond our control (e.g., extreme weather, staff sickness etc). In this event, a suitable alternative date will be offered.

## 4. Refunds and Exchanges

- **Exchanges:** Once a voucher has been issued, it cannot be exchanged. There is no cash alternative to the experience indicated on the voucher.
- **Non-Refundable:** Once a voucher has been issued, it is non-refundable.

## 5. Liability

- **Limitations:** No liability either expressed or implied will be accepted for the following:-
- **Weather Conditions:** This is an outdoor activity in a grass field. We have no control over the weather, so appropriate clothing and footwear are essential. We do shoot rain or shine.
- **Expenses:** We cannot reimburse travel, accommodation, or other incidental expenses incurred by you in the event of a cancellation.

## 6. Lost or Stolen Vouchers

Treat your voucher like cash. We cannot be held liable for lost, stolen, or damaged vouchers.

## 7. Safety

- **Drugs, Alcohol and Other Substances:** Any person who is suspected of being under the influence of drink, drugs or other substances will not be allowed to take part at that time.
- **Physical Ability:** Any person who from our view is not capable of taking part safely will not be allowed to take part at that time.
- **Demeanour:** Any person whose actions or words give rise to safety concerns will not be allowed to take part.
- Any concerns arising from the above, that give grounds for potential safety issues will be at our sole discretion. We reserve the right to refuse participation should such concerns arise.

## 8. Prohibited Persons

### What makes me prohibited from possessing a firearm?

- Section 21 of the Firearms Act 1968 prohibits a person from possession of any type of firearm if they have been given a custodial sentence when convicted of a criminal offence or have received a suspended sentence.
- If you have received a custodial sentence of 3 months or more, but less than 3 years, then you are prohibited for a period of 5 years from the date you are released.
- If you have received a custodial sentence of 3 years or more, then you are prohibited from possessing firearms for life.
- If you been sentenced to 3 months imprisonment or more and the sentence is suspended, then you are prohibited for a period of 5 years commencing 2 days after the date of the sentence.
- The prohibition may be lifted on application to the Crown Court, for advice please consult a solicitor.

## 9. Disclosure:

- All persons wishing to take part will be required to complete a Section 21 declaration form. It is a criminal offence to give false information on this form.